Confucius Institute Maastricht
南方應用科技大學孔子學院

Return instructions

Return
Make sure that:

- The articles are complete
- The items are in the original, undamaged packaging
- That the copy invoice and return form are attached

Tips
We try to process your return as quickly as possible. Here are some more useful tips.

- Make sure you pack the items well so that they are not damaged during transport.
- To save on waste, you can use the box in which we sent the product to you.
- Make sure the address label is legible.

Shipping
Take the package to a post office of your choice. Here you will receive a shipping receipt. Keep it safe until the return has been fully processed. This is your proof that the package has actually been sent and can be requested in case of loss during transport.

Handling
You will be notified automatically as soon as the return has been processed by us. We try to do this as quickly as possible. Have you not heard from us after 14 days? Please contact our customer service.

Cut out the address label below and stick it visibly on the box

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Sender

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Confucius Institute Maastricht
Return

Brusselseweg 150
6217 HB Maastricht